Service Request ID:

2270450



### Details

## Acct/Dept

Faculty of Science

## Type

[TK]Teaching and Learning / Moodle

### Service

Teaching, Learning, & Classroom Support / Moodle Support

ImpactUrgencyPrioritySourceAffects UserLowLowEmail

Created Last Modified Age

Sat 2/1/25 8:56 PM by Moodle Support Wed 2/5/25 3:20 PM by Bradley Forsyth 249 days old

Reviewer Responsibility Responded

Unassigned OL-MoodleSupport / Bradley Forsyth Mon 2/3/25 8:56 AM by Bradley Forsyth

Date(s)

Sat 2/1/25 - Fri 2/7/25 (Overdue)

# Description

Hi Moodle support,

I gave a test using the Moodle quiz utility on Friday in Science S233. I told my students that they have to use the campus WIFI so I can see on my log that their IP corresponds to that of the classroom. The reason is that I have had some students have a tutor log in as them to do the test, and in one case, there was a group that did the test from their dorm.

I noticed on the log that all the students have a IP that is 206.123.191. Followed by another number, except on student whose IP is 104.28.116.17

I asked the student about this and he showed me that he was logged into Eduroam, but I find it puzzling that his IP is different from everyone else.

Do you have an explanation for the discrepancy?





Also, when I checked the test results I noticed that some scores have a flag after them. What does the flag signify?



Thanks, Nancy

Dr Nancy A. Van Wagoner, PhD, MFA Professor of Geology Thompson Rivers University 805 TRU Way Science Building Kamloops, BC V2C 0C8 nvanwagoner@tru.ca 1-778-257-4365

TRU campuses are on the traditional lands of the Tk'emlups te Secwepmec (Kamloops Campus) and the T'exelc (Williams Lake Campus), within Secwepemcúl'ecw, the traditional and unceded territory of the Secwépemc. Our region also extends into the territories of the St'át'imc, Nlaka'pamux, Nuxalk, Tŝilhqot'in, Dakelh, and Syilx peoples on whose traditional territories I am privileged to live, work, teach, and play.

## Requestor

# Name

Nancy Van Wagoner

### **Time Zone**

(GMT-08:00)Pacific Time(US and Canada)

### Company

**Thompson Rivers University** 

### Title

Professor

## **Primary Email**

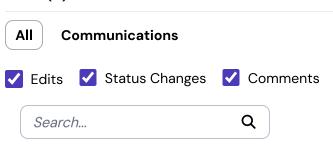
Nvanwagoner@tru.ca

## **Work Phone**

1-250-852-7686

# Tasks (O)

# Feed (3)



# **BF** Bradley Forsyth

Hi Nancy,

Sorry for the delay in getting back to you.

The flags are a button present on each quiz question, as shown below. The person writing the quiz would have had to have clicked on it for each question.



It's possible that someone else logged in with the student's username and password from elsewhere, but I don't have enough evidence to confirm that. I don't know if they have something on their device that would make their IP address indicated as something else. I would recommend checking with IT Services to see if they can provide any insight.

I did look at the rest of the student's logs. The IP address that starts with "104" is the only IP address that logged into Moodle on the day of the quiz. If the student was logged in in the classroom while someone else was also logged in as them, I would expect to see another IP address. That said, that IP address doesn't appear anywhere else in the student's logs, which is odd.

I hope IT Services can provide some more insight as I'm sure they're more knowledgeable about how IP addresses work, but if you have any further questions about interpreting the Moodle logs please let me know.

Best,

#### Brad

Notified: Nancy Van Wagoner < Nvanwagoner@tru.ca> Wed 2/5/2025 3:20 PM

## BF Bradley Forsyth

Changed Status from New to Open.

Hi Nancy,

Was the student present in class? When I enter the IP address in a locator tool, this is what I see:



The "Apple iCloud Private Relay" seems to be a feature of Apple products that can be used to protect a user's IP address. I'm not suggesting the student was up to anything nefarious. They may just use the feature for privacy reasons. I'm not very familiar with it, however, so I would recommend reaching out to IT Services to ask if they can provide any insight.

The flagged questions would have been manually flagged by the student while they were writing the test – there is a flag icon next to each question. They can be used as a way to mark questions to return back to, or flag potential problematic questions for the instructor. I don't think there are any issues there.

Best.

#### Brad

Notified: Nancy Van Wagoner < Nvanwagoner@tru.ca> Mon 2/3/2025 8:56 AM

# Nancy Van Wagoner

Hi Brad,

Yes, the student was in class.

He showed me that he was on Eduroam. But his IP is different from anyone else in the class. He is also the student with all the flagged questions (every single one which is also curious), and he got almost all the multiple choice correct.

During lecture sessions and labs when he is using his computer it is connected to the university wifi 206.123.191—even when he did the practice quiz. But, when he was doing the test he was off (or

someone was coming in from) another IP.

Is it possible for a student to appear to be doing the test but someone else is actually doing it for them remotely?

Thanks, Nancy

Dr Nancy A. Van Wagoner, PhD, MFA Professor of Geology Thompson Rivers University 805 TRU Way Science Building Kamloops, BC V2C 0C8 nvanwagoner@tru.ca 1-778-257-4365

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Mon 2/3/2025 9:21 AM

# BF Bradley Forsyth (private)

Took primary responsibility for this service request from OL-MoodleSupport.

Mon 2/3/2025 8:44 AM