

RE: UNSDG Assignment DropBox - IBUS 4570-02

CLOSED

Service Request ID: 2055118 

Details

Acct/Dept

Gaglardi School of Business

Type

[TK]Teaching and Learning / Moodle

Service

Teaching, Learning, & Classroom Support / Moodle Support

Impact

Affects User

Urgency

Low

Priority

Low

Source

Email



Created

Fri 11/8/24 10:25 AM by Moodle Support

Last Modified

Tue 12/17/24 10:38 AM by Bradley Forsyth

Age

39 days old

Reviewer

Unassigned

Responsibility

OL-MoodleSupport / Bradley Forsyth

Responded

Fri 11/8/24 12:27 PM by Bradley Forsyth

Completed

Tue 12/17/24 10:38 AM by Bradley Forsyth

Date(s)

Fri 11/8/24 - Fri 11/15/24

Description

Hello Moodle support,

I am hoping it will be possible to speak to someone about the problem with the way my assignment dropbox has been set up.

This assignment is due, Tuesday, Nov 12.

Please let me know if it is possible to talk with someone later today. Thank you!!

Sincerely,

Paul



F.G. Paul Clark, DBA (he, him, his)

University Instructor,

Department of Management, Information and Supply Chain

School of Business and Economics

Thompson Rivers University

Thompson Rivers University is located on the beautiful traditional lands of the Tk'emlúps te Secwépemc within Secwépemc'ulucw, the home of the Secwépemc people.



Publications

<https://kamino.tru.ca/experts/home/main/bio.php?id=pclark>

From: Swe Hnin <hnins19@mytru.ca>

Sent: November 8, 2024 10:04 AM

To: Paul Clark <Pclark@tru.ca>

Subject: Re: UNSDG Assignment DropBox - IBUS 4570-02

Dear professor ,

We are not able to submit our assignment because the assignment instruction has been submitted in our moodle dropbox.

So kindly assist to remove the assignment instruction, so that we are able to submit our assignment due on 12/ Nov/ 2024 .

Thank you in advance for your assistance professor .

Yours sincerely ,

Jasmine

From: Paul Clark <Pclark@tru.ca>

Sent: Saturday, November 9, 2024 1:48 AM

To: Swe Hnin <hnins19@mytru.ca>

Subject: RE: UNSDG Assignment DropBox - IBUS 4570-02

Hi Jasmine,

Thank you for your message.

I am not able to understand the problem with the dropbox as you described it to me in your message. Please rephrase your question.

Thank you.

Sincerely,

Paul

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Publications

<https://kamino.tru.ca/experts/home/main/bio.php?id=pclark>

From: Swe Hnin <hnins19@mytru.ca>

Sent: November 8, 2024 9:37 AM

To: Paul Clark <Pclark@tru.ca>

Subject: UNSDG Assignment DropBox - IBUS 4570-02

Dear Professor ,

We are not able to submit our UNSDG student's assignment as assignment instruction has been submitted on dropbox on 28,Octor 2024 . I checked with some of my classmates in our class and their dropbox also submitted with assignment instrucytin and not able to submit their assignment .

Please refer attached and kindly assist to solve the issue to submit our assignment , due date for assignment on Tuesday 12/ Nov/24

Yours sincerely ,

Jasmine



Requestor

Name

Paul Clark

Time Zone

(GMT-08:00)Pacific Time(US and Canada)

Company

Thompson Rivers University

Title

Assistant Teaching Professor

Primary Email

Pclark@tru.ca

Work Phone

1-250-852-7130

Tasks (0)

Feed (6)

All**Communications**

☒ Edits ☒ Status Changes ☒ Comments

**BF Bradley Forsyth (private)**

Changed Status from "Open" to "Closed".

Tue 12/17/2024 10:38 AM

BF Bradley Forsyth

Hi Paul,

Looks good! The gradebook looks the same as well. You should be good to go, but feel free to reach out if you have any further questions.

Best,

Brad

Notified: Paul Clark <Pclark@tru.ca>

Fri 11/8/2024 3:06 PM

Paul Clark

Thank you!

Have a good weekend, Brad!

Sincerely,

Paul



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Fri 11/8/2024 3:19 PM

BF **Bradley Forsyth**

Hi Paul,

It would probably be easier to hop on a BigBlueButton call if you need assistance so we can screenshare, or I can just make the change on my end with your permission.

Best,

Brad

Notified: Paul Clark <Pclark@tru.ca>

Fri 11/8/2024 2:48 PM

Paul Clark

Hi Brad,

Yes, please check; I have made the modifications. If you double-check it would be appreciated.

Thank you very much!

Sincerely,

Paul

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Publications

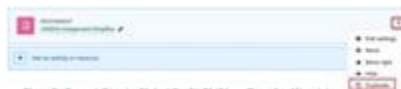
<https://kamino.tru.ca/experts/home/main/bio.php?id=pclark>

Fri 11/8/2024 3:01 PM

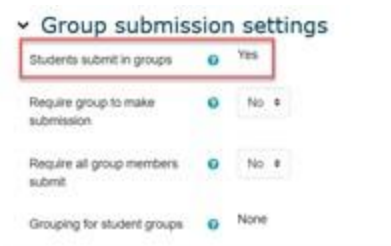
BF **Bradley Forsyth**

Hi Paul,

You won't be able to change the group submission setting since something has already been submitted to the assignment. What I would do is first duplicate the assignment drop box by clicking the three dots next to it (while edit mode is on) and then "duplicate," as shown below:



In the newly created assignment activity, set the "Students submit in groups" setting to "no" to avoid the problem occurring again:



You could then delete the old assignment activity and communicate to your students that a new assignment has been created so anyone who already submitted will need to submit again.

I would also recommend checking the gradebook to make sure that the new assignment activity is

weighted appropriately.

I hope this helps. Let me know if you have any further questions.

Best,

Brad

Notified: Paul Clark <Pclark@tru.ca>

Fri 11/8/2024 2:27 PM

Paul Clark

Hi Brad,

Thank you –

I'll try to do this now...

Is there a number where I can phone you?

Sincerely,

Paul



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Fri 11/8/2024 2:36 PM

BF **Bradley Forsyth**

Changed Status from **New** to **Open**.

Hi Paul,

The issue is that the assignment is set up as a group assignment, but students haven't been placed in groups in the Participants list. Moodle didn't know what to do with the students, so it placed them all in a default group. As soon as someone submitted their assignment, it submitted on behalf of everyone since everyone is in the same group, locking out everyone else from submitting.

Is this intended to be a group assignment or an individual assignment?

Brad

Notified: Paul Clark <Pclark@tru.ca>

Fri 11/8/2024 12:27 PM

Paul Clark

Hi Brad,

Thank you for your message!

The assignment is for students in groups of two. However, as I have not identified the groups on moodle, I believe if it is considered an individual assignment, it is sufficient.

Sound ok?

I'm happy to talk further if you like. My mobile is 778 220 7108. Ill be free between 1:30–3:30 pm today. Please call if you like

Sincerely,

Paul



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Fri 11/8/2024 1:01 PM

BF **Bradley Forsyth (private)**

Took primary responsibility for this service request from OL-MoodleSupport.

Fri 11/8/2024 12:24 PM