

moodle exams on computer labs and copy and paste function

CLOSED

Service Request ID: 2100780 

Details

Acct/Dept

Gaglardi School of Business

Type

[TK]Teaching and Learning / Moodle

Service

Teaching, Learning, & Classroom Support / Moodle Support

Impact

Affects User

Urgency

Low

Priority

Low

Source

Phone



Created

Wed 11/27/24 1:58 PM by Cesar Augusto Ortiz Moya

Last Modified

Tue 12/17/24 9:43 AM by Bradley Forsyth

Age

20
days

old

Reviewer

Unassigned

Responsibility

OL-MoodleSupport / Bradley Forsyth

Responded

Wed 11/27/24 2:46 PM by Bradley Forsyth

Completed

Tue 12/17/24 9:43 AM by Bradley Forsyth

Date(s)

Wed 11/27/24 - Wed 12/4/24

Phone Number

8479

Description

Hello Moodle support team,

I am writing to report an issue regarding the copying and pasting tables with numbers from Moodle exams to Excel. Currently, students are unable to copy and paste tables when taking Moodle exams in the computer labs. However, I can perform this on my office computer without issues. In previous semesters, my students could do so during Moodle tests.

This functionality is crucial for students to efficiently transfer data from Moodle-based exams to Excel for ECON 2320 exams. Could you please investigate this discrepancy and advise if there is a solution to enable students to copy and paste tables during their exams?

Thank you!
Cesar

Requestor

Name

Cesar Augusto Ortiz Moya

Time Zone

(GMT-08:00)Pacific Time(US and Canada)

Company

Thompson Rivers University

Title

University Instructor

Primary Email

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Tasks (0)

Feed (6)

All

Communications

☒ Edits ☒ Status Changes ☒ Comments

Search...



BF Bradley Forsyth (private)

Changed Status from "Open" to "Closed".

Tue 12/17/2024 9:43 AM

BF Bradley Forsyth

Hi Cesar,

They could technically still have something like Copilot open in another window when the "full-screen pop-up" feature is enabled. This feature just makes it more obvious when students are looking at something other than the quiz because they can't open tabs in that same window. Copilot is only integrated in the Edge browser, so you could require them to use a browser like Chrome, which is

what we usually recommend for Moodle use anyways. Other than that, Moodle is pretty limited when it comes to these kinds of security features. It might be worth reaching out to IT Services to see if there is any monitoring/academic integrity related software installed in the computer labs that they can recommend.

I hope this helps.

Best,

Brad

Notified: Cesar Augusto Ortiz Moya <cortizmoya@tru.ca>

Wed 11/27/2024 3:42 PM

BF **Bradley Forsyth**

Hi Cesar,

I previewed your Exam #1 as a teacher and was able to copy and paste tables into an excel file; however, when I attempted the quiz as a student I was not able to. The reason for this is because you have the "full screen pop-up with some JavaScript security" enabled in the quiz settings:



If you click on the "?" explanation icon next to it, it explains that one of the security features that is enabled when this is turned on is that students are unable to copy and paste within the quiz. So, if you want them to be able to copy and paste this feature will need to be turned off in the quiz settings.

I'm currently in our virtual office hours until 4:00 if you have any further questions: <https://moodle.tru.ca/course/view.php?id=33368>.

Best,

Brad

Notified: Cesar Augusto Ortiz Moya <cortizmoya@tru.ca>

Wed 11/27/2024 3:04 PM

Cesar Augusto Ortiz Moya

Okay, that makes sense. I'm guessing that if I remove the "full-screen pop-up with some Javascript security," Students will have access to Copilot when taking the exam in the computer lab, right?

Thanks,
Cesar

Wed 11/27/2024 3:31 PM

BF **Bradley Forsyth**

Changed Status from **New** to **Open**.

Hi Cesar,

Would you mind sending me a link to your exam in Moodle so I can try it out on my end?

Thank you,

Brad

Notified: Cesar Augusto Ortiz Moya <cortizmoya@tru.ca>

Wed 11/27/2024 2:46 PM

Cesar Augusto Ortiz Moya

Do you have a few minutes for an MS Teams video call with me so I can provide more details?

Cesar

Wed 11/27/2024 2:50 PM

BF **Bradley Forsyth (private)**

Took primary responsibility for this service request from OL-MoodleSupport.

Wed 11/27/2024 2:45 PM

 **System (private)**

Attempting to change Responsibility from "" to "OL-MoodleSupport" as a result of applying the "TLC-MoodleSupport" rule.

Wed 11/27/2024 1:58 PM